1. How to clean:

Exterior: Wash first with a soft damp cloth and then wipe dry.
Interior: First rinse out with lukewarm water then with hot water. Never use a wire brush and never clean with chemical cleaners or detergents. Do not immerse the jug in water. It may cause damage to the inner glass and the rubber seals. In addition moisture could adhere between the outer shell and bottom plate. It may cause rust of the body shell. After use always store with the lid off.

2. Cautions and Safeguards:

a. Do not hit or drop the jug. It may cause breakage or cracks of the inner glass.
b. Do not use the jug except keeping the beverages hot or cold purpose.
 c. Do not put milk or juices in the flask. It may cause rot or deterioriation.
 d. Do not put tea leaves in the jug. It may cause clog up the pipe or stopper.
 e. Do not place the jug on or near a hot gas or electric burner / and in a sunny place. It may cause deformation or discoloration of plastic parts.
 f. Keep the jug away from children which contains hot beverage. It may cause skin scald.
 g. Be careful when you put or use the jug in the car. It may cause skin scald or stains of seals.
 h. Be sure to use the handle of jug when carry. Do not hold the top lid or tilt / lay the jug. It may cause skin scald or stains of the interior.
 i. Do not shake the jug roughly when put ice in. It may cause breakage of the inner glass.
 j. Do not repair the jug by yourselves. It may cause accidents and failures.
 k. Please contact the nearest authorized service facility for repair or adjustment.
 l. Do not touch the sizzling hot kettle to the shoulder plastic part. It may cause melt or deform of plastic part.
 m. When you put ice into the jug, follow the next procedure: First pour water and then filling the jug and sliding the crushed or cubed ice. Otherwise, ice may cause breakage of inner glass.
 n. Do not rapid cool or heat. It may cause breakage of the inner glass.
 o. Do not put dry ice or carbonated beverages into the jug. It may cause overflowing, breakage and skin scald.
 p. Do not soak the whole product in water. It may cause breakage or stains of the interior.
 q. Do not fill the glass above the maximum level which is approx. 2cm under the bottleneck. It may cause overflowing, leakage and skin scald.
 r. When you remove the inner pipe of air pot, do not hit the inner glass by pipe. Also, do not stir ice by pipe. It may cause breakage of the inner glass. (For Air Pot Only)

3. Note:

Streaks and lines in the inner glass do not indicate that it is damaged, or that its quality is impaired in any way. Every inner glass is inspected several times and any imperfect ones are rejected before assembling.